MEETING MINUTES

Project Name: IPRS	Doc. Version No: 1.0	Status: Final

Meeting Name:	IPRS Core Team Meeting
Facilitator:	Thelma Hayter, DMH
Scribe:	Sara Parks
Date:	3/9/05
Time:	10 - 11 a.m.
Location:	Crossroads, Conference Room 3

IPRS Core Team Attendees:

x	Sharlene Bryant	**Others:**	
x	Cathy Bennett	x	Ron Oldham
x	Cheryl McQueen	X	Kellie Fessler
	Deborah Merrill	x	Sandy Flores
	Gary Imes	x	Myran Harris
x	Joyce Sims	X	Sara Parks
x	Paul Carr	x	Mike Frost
x	Rick Debell	X	Trenton Hardy
x	Thelma Hayter	X	Shannon Johnson
	Jeffrey Poole		

Attendees:

x	Alamance-Caswell	x	Onslow
x	Albemarle	x	OPC
x	Catawba	x	Pathways
x	Centerpoint	x	Pitt
	Crossroads		Riverstone
x	Cumberland	x	Roanoke-Chowan
x	Durham	x	Rockingham
x	Eastpointe	x	Sandhills/Randolph
x	Edgecombe-Nash	x	SE Center
x	Foothills	x	SE Regional
x	Guilford	x	Smoky Mountain
X	Johnston	x	Tideland
x	Lee-Harnett	x	VGFW
x	Mecklenburg	x	Wake
x	Neuse	x	Western Highlands
x	New River	x	Wilson-Greene

Attendees:		

Agenda:		

Item No.	Topics	
1.	**Division and EDS Review**	Upcoming checkwrites**:** March 11, 18, 24, April 8,15, 22
		Tim Sullivan: Update Medicaid issues
		BugCentral Status
		Key CSRs
		Operations Support: File Maintenance, Security, and Help Desk
		Area Programs joining this week:
2.	**Area Programs**	Roll call Please mute phones or refrain from excess activity to help with communications. Please state your name and which Area Program you are from when you ask a question or state a problem so that we can be sure we know who to follow up with on the issue.
		Review March 4th checkwrite results.
		Questions/comments about Upcoming checkwrites – March 11, 18, 24 April 8,15, 22 Agenda items Approve 2/16 minutes for posting
		Status of Infrastructure Assessment/IP Address for IP audit. Horace Macon 919-816-3233.
		IPRS Questions or Concerns –
		Tim Sullivan – MMIS Updates
		Updates to Roll Call? Any other area program questions/comments? DMH and/or EDS concluding remarks.

Next Meeting: March 16, 2005

For assistance with IPRS claims, adjustments, R2Web, accessing application, etc., call the IPRS Help Desk – 1-800-688-6696, ext 53355, M-F, 8 a.m.-4:30 p.m., excluding holidays.

ADMINISTRATION NOTES (10 a.m. DIVISION AND EDS REVIEW)

Item No.	Topics
1.	**Upcoming Checkwrites** March 11, 18, 24, April 8,15, 22
2.	**Tim Sullivan -** Update Medicaid issues – The Medicare bypass target that was for 3/11/05 has been changed to 3/18/05. Testing in UAT should be complete today. We still need signoff from DMA. TPL bypass 2012 & 2017 also has a change in the target date. New target is 3/18/05.
3.	**Bug Central Status:** 5 bugs; 2 customer review, 3 in process
4.	**Key CSRs:** MRMI funds is the highest priority.
5.	**Operations Support – File Maintenance, Security –**

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

Item No.	Topics
1.	**Roll Call** (See page 1 for meeting AP participants) (Please mute phones or refrain from excess activity to help with communications.)
2.	Please mute phones or refrain from excess activity to help with communications. Please state your name and which Area Program you are from when you ask a question or state a problem so that we can be sure we know who to follow up wit on the issue.
3.	Review March 4 checkwrite
4.	Questions/Comments about upcoming checkwrites: March 11, 18, 24, April 8,15, 22

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

Item No.	Topics
5.	**Agenda items**

Approve 2/23 minutes for posting. I added Western Highlands. I will try to get caught up on posting minutes to the webpage by next week.

Status of Infrastructure Assessment/IP Address for IP audit. Horace Macon 919-816-3233. We still need OPC, Rockingham, and Onslow to complete this.
Comments: Rockingham responded that there county IT department is handling this. Jeanne will mention it to Frank again.

IPRS Questions or Concerns –
Q: Naomi (Guilford) – IPPR8741 is this maintenance report run weekly or monthly?
A: This report is run weekly.
Q: Eva (VGFW) – What is the status on denied claims because of zero rate?
A: We have a CSR in process to generate adjustment.
Q: Tom (Western Highland) – Can you give background on this issue?
A: Rates were loaded at zero rate and paid at zero rate. This is for YP740. This is being researched so we can resolve.
Q: Adrina (Mecklenburg) – Why are Medicaid claims with Medicaid id # routing to IPRS?
A: Please send some examples to IPRS provider services.
Q: Beth (Pathways) – For direct enrollment is the waiver going to apply to private insurance companies?
A: Please send this question to Q & A and we will forward it to DMA Provider Services.
Q: Beth (Pathways) – I have heard that substance abuse dollars are only supposed to be paid to not for profit providers. Have we received anything about this policy in writing? And, is there anywhere we can get regulations on this?
A: Spencer & Phillip are working on this.
Q: Carol (Pitt) – The edits that have been taken off CBS…have they also been removed for psychosocial rehab & day treatment?
A: We have a CSR in process with a target date of 3/18/05. This change will allow services to be paid.
Q: Carol (Pitt) – I submitted a security request and not have received a response to it? My name is Carol Minor and my phone number is 252-413-1600 ext 1630.
A: Kellie will have someone call you.
Q: Do you plan on offering a refresher course on IPRS?
A: The only thing we have scheduled is an overview at FARO. If there is something specific you need assistance with, please submit it to IPRS Q & A.

Ron Oldham – MMIS Updates -- The Medicare bypass target that was for 3/11/05 has been changed to 3/18/05. Testing in UAT should be complete today. We still need signoff from DMA. TPL bypass 2012 & 2017 also has a change in the target date. New target is 3/18/05.
Medicaid Questions or Concerns

Q: Eva (VGFW) – For denial code 79, we faxed examples to Chris Ferrell and have not received a response. Any idea?
A: Please fax examples again to Shannon Johnson at 919-851-4014.
Q: Jody (Johnston) – We also have denial code 79 from 2/15/05 RA.
A: Eva will fax her examples and we will get back with all of you regarding this issue.

| 6. | **Updates to Roll Call?** |
| 7. | **Any other area program questions/comments:** |

Angela Floyd and Pamela Horrell from DMA will join our call next week.

| 8. | **DMH and/or EDS Concluding Remarks:** |

Action Items

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
AI#.						

Issue Items

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
II1.						